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Arizona Corporation Commission

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NOV 25 2013

Docket Control Center  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

ACC CORP COMMISSION  
DOCKET CONTROL

DOCKETED BY

RE: Leap Frog Telecom, LLC d/b/a Voce Telecom  
Compliance Items in Docket Number T-20584A-10-0319; Decision No. 74151

Dear Sir or Madam:

Pursuant to the Order issued in the above referenced Decision and Docket Numbers, enclosed for filing please find the original and thirteen (13) copies of the compliance items stipulated in the Order under Staff's Recommendations 55.n.vi. - vii.

Compliance Item vi. Notice of Designated Compliance Officer; and

Compliance Item vii. Affidavit from the ACC Compliance Officer

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas  
Consultant to Leap Frog Telecom, LLC d/b/a Voce Telecom

cc: Rosa Torraca -  
file: Leap Frog Telecom, LLC dba Voce Telecom - Arizona - Other  
tms: AZx1302

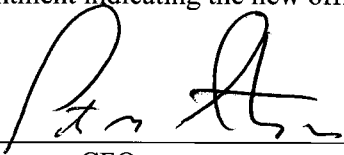
Enclosures  
ST/im

**LEAP FROG TELECOM, L.L.C. DBA VOCE TELECOM  
NOTICE OF DESIGNATED COMPLIANCE OFFICER**

Pursuant to Decision No. 74151 issued on October 25, 2013 in Docket No. T-20584A-10-0319, par. 55(n)(vi), Leap Frog Telecom, L.L.C. dba Voce Telecom hereby designates the following individual as its ACC Compliance Officer:

Mr. Peter Stazzone  
Chief Financial Officer  
8020 E. Gelding Drive  
Scottsdale, AZ 85260  
Phone: (480)-346-3403  
Cell: (480)-326-2737  
Fax: (480)-355-3158  
Email: [pstazzone@vocetelecom.com](mailto:pstazzone@vocetelecom.com)

If a new ACC Compliance Officer is appointed, the Company will file a notice in this docket within 30 days of the new ACC Compliance Officer's appointment indicating the new officer.

  
\_\_\_\_\_  
Peter Stazzone, CFO

11-1-13  
\_\_\_\_\_  
(Date)

**LEAP FROG TELECOM, L.L.C. DBA VOCE TELECOM  
AFFIDAVIT**

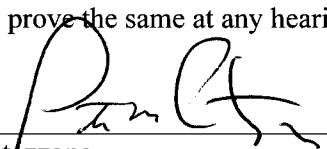
**STATE OF ARIZONA  
COUNTY OF MARICOPA**

Peter Stazzone, being first duly sworn, deposes and says: That he is Chief Financial Officer and the Designated ACC Compliance Officer of Leap Frog Telecom, L.L.C. dba Voce Telecom ("Voce ") and is authorized to and does make this affidavit for said corporation;

In accordance with Decision No. 74151 issued on October 25, 2013, in Docket No. T-20584A-10-0319, Voce has instituted a formal compliance program that includes the following:

- (a) Training for the ACC Compliance Officer  
Technologies Management, Inc. ("TMI"), a well-known and respected telecommunications consulting firm, has been retained by Voce to provide training to the ACC Compliance Officer regarding state and federal regulatory requirements.
- (b) Procedures to report any compliance concerns to the ACC Compliance Officer  
The ACC Compliance Officer has developed procedures which require internal staff and and third-party contractors, including consultants, to immediately report any compliance concerns, including, but not limited to, missed, late-filed, or inaccurate state or federal reports and/or payment obligations; escalated consumer complaints; potential CPNI breaches; and any other potential violation of state or federal rules or statutes.
- (c) System for noting the due date of all reports and other regulatory requirements of the Commission, together with internal due dates and reminders to ensure timely compliance.  
Voce is in the process of contracting with Technologies Management, Inc. to provide regulatory compliance services, which will include calendaring of standard federal and state regulatory reports applicable to Voce's operations, as well as reminders to ensure timely compliance. For Voce-specific reports, such as the quarterly reports required in par. 57 of Decision No. 74151, TMI will implement a separate calendar and reminder system to ensure timely filings.

That the facts above set forth are true and correct to the best of her knowledge, information, and belief and that she expects said corporation to be able to prove the same at any hearing hereof.

  
\_\_\_\_\_  
Peter Stazzone  
Chief Financial Officer  
ACC Compliance Officer

Sworn and subscribed before me this 6 day of NOVEMBER 2013

  
\_\_\_\_\_  
Signature of official administering oath

My Commission expires \_\_\_\_\_

